

The following work has been carried out in November 2017 on behalf of MKCCM and CMK Town Council.

**Landscaping**

Requests logged: 0

Resolved: 0

Outstanding: 0

**Types of job and locations**

The following jobs will be carried out during winter pruning unless otherwise urgent, I am compiling a list for the Landscapes Teams to have a look at in the coming weeks and months.

- Landscapes pruning all Elder Gate.
- Landscapes pruning all Witan Gate.
- Landscapes pruning all Midsummer Boulevard.
- Landscapes pruning all Silbury Boulevard.
- Landscapes pruning all Avebury Boulevard.
- Landscapes pruning all South Row.
- Landscapes pruning all North Row.
- Landscapes pruning all Gateways.
- Landscapes pruning all Campbell Park Sections.

**Rough sleepers**

There are approximately 33 rough sleepers and 15 aggressive beggars, 34 tents in Central Milton Keynes. I do a foot patrol over 2 half days to identify the latest numbers and have noticed a few more tents during November. I will be doing a weekly count to assess the situation and passing the information onto the relevant agencies for them to monitor.

Certain areas where encampments are located Serco cleansing teams have been unable to clean or remove unwanted graffiti due to staff being threatened and intimidated, this situation remains the same.

The Winter Night Shelter will start on 1st December with 30 places available at various churches across Milton Keynes, this will run until the end of March 2018, and the Bus Shelter MK will NOT start this November and a soft launch is delayed, unsure why this situation has occurred more details to follow.

The PSPO Public Space Protection Order is still being talked through, with Milton Keynes Council, Thames Valley Police and Safer MK within the Milton Keynes Council trying to decide which direction this should go in to ease the 'on street' issues. More updates to follow.

**Highways and Maintenance**

Requests logged: 12

Resolved: 1

Outstanding: 11

- Damaged road barriers in all Boulevards still an unsightly issue, maybe removed following recent talks, still waiting **Pending**.
- Path inspections Station Square **Pending** for further works some carried out but not all.
- Underpass sections all that lead to Station Square paths for inspection, **Pending** action.
- All Underpass section Campbell Park entrance for inspection, **Pending** action.
- 2 Street Lights for repair at side of the Civic Offices, **Pending** action.
- Path outside Ale House Midsummer for inspection cracked slabs, **Pending** action.
- Damage Bollard Station Square, **Pending** action.
- Path fixed again outside Marks Spencer taxi rank, **Resolved**.
- Street Lights out rear Civic Offices, **Pending** action.
- Street Lights out Lloyds Court, **Pending** action.
- Traffic Light damaged Midsummer Market location. **Pending** action.
- Granite Block damaged Midsummer Market location, **Pending** action.
- Street Light damaged Secklow Gate location,



Above: Secklow Gate Section



Above: Top section Midsummer.

#### Trolleys & Litter & Bulky Waste

Requests logged: 11

Resolved: 7

Outstanding: 4

#### Types of job and locations

- Trolleys collected across Central Milton Keynes.
- Serco continue to try and clean up the mess that rough sleepers leave in the landscaped areas, this additional work includes picking up lots of needles and human faeces, staff also face intimidation and threats within most of these underpasses. Serco have informed me that certain underpass sections will not be cleaned because their staff safety is paramount some are at risk of assault, and until these issues are enforced this situation will remain the same in certain areas of CMK.
- Needles from rough sleepers have increased and Serco rapid crews are clearing up fast after reports come in to make areas safe and clean, this situation is really bad at the moment, I am working very

closely with partner agencies to resolve this problem, I would like to point out Serco are amazing cleaning up these issues.

- Seeing a reduction in trolleys for some reason, which is good.
- Serco collecting leaves, I will collect the weight of it all at the end of the season, heavier than you would imagine.
- Serco have also been busy cleaning up abandoned unwanted tents and fly-tipping issues within underpass sections in Midsummer Boulevard nearest Santander, see pictures within this report.
- Fly-Tipping issues again North 13<sup>th</sup> Street. Investigations are taking place by the Council.
- Waste collections have resumed normal service in South 9<sup>th</sup> Street following few weeks of missed collections.
- Homeless residents are throwing waste into the landscapes areas at underpass locations, which look unsightly when members of the public who are walking through, again this can only be dealt with if the Serco Teams can get in and deal with the situation without threats and aggression and intimidation.



Above: Leaf Collection



Above: Santander U/Pass



Above: Santander

### **Butt bins**

In November I have noticed an increase in people disposing of cigarette waste incorrectly, more bins have been damaged by homeless & aggressive beggars, this situation is being monitored, because of the criminal damage to around 50 bins, members of the public don't walk to another nearby bin if the one that they normally use is out of action, this causes more litter on the floor. No fixed penalty notices have been issued in November, but I will be looking at doing some FPN Fixed Penalty Notice Operations in hotspot locations during December and I will issue if need be and spread some Christmas cheer out there to remind the public a bin is to be used all year and not just at Christmas. If there are issues with cigarettes not being disposed of correctly in certain areas it has been highlighted to building facilities managers who issue internal emails to their staff reminding of the need to use the bins provided.



Above: Butt Bin Acorn House.



Above: Litter in Midsummer.

### **Graffiti**

Requests logged: 31  
Resolved: 29  
Outstanding: 2

These jobs were logged at various dates during November most of these are smaller tags normally, but lately larger tags have been visible. See pictures below. Some tags are marker pen sized, some sprayed on with bolder markings. Please note a graffiti tag is the offender's personalised signature. Two jobs are outstanding due to rough sleepers in the way, and Serco staff being threatened and unable to carry out normal duties, this situation is being looked into.



Above: Near 401 Building Midsummer.



Above: Buszy Location.

### **Love Where You Live events**

The Love Where You Live events include litter picks, street furniture painting, weeding.

- 20<sup>th</sup> April
- 25<sup>th</sup> May
- 22<sup>nd</sup> June
- 27<sup>th</sup> July ( 24 Hour event 10am until 10am the following day )
- 21<sup>st</sup> September
- 26<sup>th</sup> October
- 21<sup>st</sup> December (Santa Hat Special )

### **Engagement with residents**

- Meeting with the Hub Residents about continued intimidation from homeless / aggressive beggars getting into corridors at the flats and taking drugs, causing criminal damage, putting graffiti on the walls, leaving rubbish in the stairways. The Security teams have been advised NOT to deal with these people on a one to one basis and the Police should attend. The Police do have CCTV evidence of unsavoury activity and hopefully this will be acted on in due course.
- Meeting with Residents at North 13<sup>th</sup> street about continued Fly-Tipping issues in the communal gardens. This occurs almost daily and is cleared up without any prosecutions when evidence is found, which is a very frustrating situation. During 2016 & 2017 Milton Keynes Council & Bedford Council didn't take anyone to court for these types of offences.
- Several Meetings with Bob Stones, chair of the NHW Crime Prevention Team, around issues of waste collections and littering in and around the play park locations North Row.
- Engagement with Residents when Tom and I did the newsletter delivery during November.

### **Local issues outstanding**

- Broken railings outside CMK Library.
- 20 'day burning' street lights have been outstanding for months on Midsummer Boulevard near The Pinnacle. This has been the case for two years.

