

The following work has been carried out in January 2018 on behalf of MKCCM and CMK Town Council.

### **Landscaping**

Requests logged: 06

Resolved: 06

Outstanding: 0

#### **Types of job and locations**

The following jobs will be carried out during winter pruning unless otherwise urgent, I am compiling a list for the Landscapes Teams to have a look at in the coming weeks and months.

- Landscapes pruning all Elder Gate.
- Landscapes pruning all Witan Gate.
- Landscapes pruning all Midsummer Boulevard.
- Landscapes pruning all Silbury Boulevard.
- Landscapes pruning all Avebury Boulevard.
- Landscapes pruning all South Row.
- Landscapes pruning all North Row.
- Landscapes pruning all Gateways.
- Landscapes pruning all Campbell Park Sections.
- Landscapes pruned near the underpass with the mirrors, this work was carried out by Frosts as part of the BID process, more works will continue during 2018, working in partnership with Milton Keynes Councils landscapes teams.
- Frosts works progressing below Job Centre location Midsummer Boulevard.



### **Rough sleepers**

There are approximately 30 rough sleepers and 6-8 aggressive beggars, 28 tents in Central Milton Keynes. I do a foot patrol over 2 half days to identify the latest numbers I have noticed trashed tents during first week in January, and numbers have dropped slightly. All the mess that has been left behind will be cleared up by Serco within a 48-hour time period. I will be doing a weekly count to assess the situation and passing the information onto the relevant agencies for them to monitor.

Certain areas where encampments are located Serco cleansing teams have been unable to clean or remove unwanted graffiti due to staff being threatened and intimidated, this situation remains the same, and only cleaned when I arranged Police protection. Much work was done at the end of January to clean up the area of needles, rubbish etc.

The Winter Night Shelter started on 1st December with 15 places available to start with then over a period another 15 spaces will be available taking the total to 30 for use during the winter months, at various churches across Milton Keynes, this will run until the end of March 2018, and the Bus Shelter MK will soft launch with 16 beds available in the second week in February.

I continue to work closely with all agencies to try and keep this situation under control and flag up any issues or concerns I have with individuals or people causing anti- social behaviour towards members of the public.

Images below of contaminated waste being removed near underpass locations, from street homeless.



## Highways and Maintenance

Requests logged: 22

Resolved: 04

Outstanding: 18

- Damaged road barriers in all Boulevards still an unsightly issue, maybe removed following recent talks, still waiting.
- Path inspections Station Square for further works some carried out but not all.
- Underpass sections all that lead to Station Square paths for inspection.
- All Underpass sections Campbell Park entrance for inspection.
- 2 Street Lights for repair at side of the Civic Offices.
- Path outside Ale House Midsummer for inspection cracked slabs.
- Damage Bollard Station Square, remains same from last reported.
- Path fixed again outside Marks Spencer.
- Path damaged again Marks Spencer to be rectified.
- Street Lights out Network Rail frontage.
- Street Lights out rear Civic Offices.
- Street Lights out North Row.
- Pot Holes reported in all Boulevards and gateways.
- Underpass Drainage will not be cleaned by Ringway, only on main roads.



Above: M&S location for repair.



Above: Opposite All Bar One for repair

## Trolleys & Litter & Bulky Waste

Requests logged: 14

Resolved: 14

Outstanding: 0

### Types of job and locations

- Trolleys collected across Central Milton Keynes.
- Serco continue to try and clean up the mess that rough sleepers leave in the landscaped areas, this additional work includes picking up lots of needles and human faeces, staff also face intimidation and threats within most of these underpasses, Serco have informed me that certain underpass sections will not be cleaned because their staff safety is paramount some are at risk of assault, and until these issues are enforced this situation will remain the same and certain areas of CMK.
- Needles from rough sleepers have increased and Serco rapid crews are clearing up fast after reports come in to make areas safe and clean, this situation is bad at the moment, I am working very closely with partner agencies to resolve this problem, I would like to point out Serco are amazing cleaning up these issues.
- Seeing a reduction in Trolleys for some reason, which is good this continues to be the situation
- Homeless residents are throwing waste into the landscaped areas at underpass locations, which look unsightly when members of the public who are walking through, again this can only be dealt with if the Serco Teams can get in and deal with the situation without threats and aggression and intimidation.
- Arranged morning of action with Serco to clean landscaped and underpass locations that had been contaminated by street homeless population, rubbish, used needles collected over 300.

## Butt bins

In January, I have noticed an increase in people disposing of cigarette waste incorrectly. No more bins have been damaged by homeless & aggressive beggars, this situation is being monitored, but because of the criminal damage to around 50 bins members of the public don't walk to another nearby bin if the one that they normally use is out of action, this causes more litter on the floor. No fixed penalty notices have been issued in January.



Above: Butt Bin Acorn House.



Above: Litter in Midsummer.

## Graffiti

Requests logged: 76

Resolved: 76

Outstanding: 0

These jobs were logged at various dates during January most of these are smaller tags normally, but lately larger tags have been visible. See pictures below. Some tags are marker pen sized, some sprayed on with bolder markings. Please note a graffiti tag is the offender's personalised signature. 2 jobs are outstanding due to rough sleepers in the way.



Above: Midsummer Boulevard



Above: Station Square frontage.

### **Love Where You Live events**

The Love Where You Live events include litter picks, street furniture painting, weeding, 2018 dates to be announced in my March report this will include projects with the business sector on lower gateways within CMK and multi-agency working with various organisations, to improve the look of public realm.

### **Engagement with residents**

- Meeting with the Hub Residents about continued intimidation from homeless / aggressive beggars getting into corridors at the flats and taking drugs, causing criminal damage, putting graffiti on the walls, leaving rubbish in the stairways, the Security teams have been advised NOT to deal with these people on a one to one basis and the Police should attend, the Police do have CCTV evidence of unsavoury activity and hopefully this will be acted on in due course. This continues daily.
- Several Meetings with Bob Stones chair of the NHW Crime Prevention Team, around issues of waste collections and littering in and around the play park locations North Row, these issues have eased, but will be monitored weekly.
- Mr Bob Stones chair of the NHW & Police Forum announced he is stepping down and is moving out of the area, he was thanked him for the work he had carried out over the past 10 years.
- Residents in North 9<sup>th</sup> Street thanked me for arranging the landscapes to be cut back, this has stopped all the drug dealers going into that location, this is now a more attractive location to walk past without feeling threatened and intimidated.
- Residents spoke to me about continued waste on the roads beside Campbell Park. Serco are doing checks in this location to keep on top of it.
- Residents reported that Street Lighting is out in North Row near Lloyds Court this has been reported to street lighting. Awaiting a response.
- Residents reported issues with the homeless street population near the Market, I am working on this situation with the Police and the Outreach Teams, and due to my daily patrols and talking to these people the fires here have stopped within the underpass.
- Residents concerned about drug dealers near City Store day and night, residents concerned Police are not taking the situation seriously enough, I have passed my concerns to local Officers.

### **Local issues outstanding**

- Broken railings outside CMK Library.
- 20 'day burning' street lights have been outstanding for months on Midsummer Boulevard near The Pinnacle 24 months this has been going on.
- Tents not being removed or looked at in underpass sections by MKC Milton Keynes Council.
- Damaged landscapes near the Market caused by lorries mounting the path, this is being looked at by the Council.