

The following work has been carried out in October 2017 on behalf of MKCCM and CMK Town Council.

Landscaping

Requests logged: 0

Resolved: 0

Outstanding: 0

Types of job and locations

The following jobs will be carried out during winter pruning unless otherwise urgent.

- Landscapes pruning all Elder Gate.
- Landscapes pruning all Witan Gate.
- Landscapes pruning all Midsummer Boulevard.
- Landscapes pruning all Silbury Boulevard.
- Landscapes pruning all Avebury Boulevard.
- Landscapes pruning all South Row.
- Landscapes pruning all North Row.
- Landscapes pruning all Gateways.
- Landscapes pruning all Campbell Park Sections.

Rough sleepers

There are approximately 31 rough sleepers and 15 aggressive beggars, 32 tents in Central Milton Keynes, I did a foot patrol over 2 half days to identify the latest numbers I have noticed less tents this normally happens when the weather gets colder. I will be doing a weekly count to assess the situation and passing the information onto the relevant agencies for them to monitor.

Certain areas where encampments are located Serco cleansing teams have been unable to clean or remove unwanted graffiti due to staff being threatened and intimidated.

The Winter Night Shelter will start in December with 30 places available at various churches across Milton Keynes, and the Bus Shelter MK is also hoped to start this winter at the end of November and a soft launch is planned also with 16 places available, if both these projects are up and running this would see 46 people being helped with a bed for the night, a meal, and a shower, and people on the bus will have the added support of outreach workers and a PO Box address to apply for vacancies and find a pathway into work and get support.

In my September report I did say the numbers for both homeless projects had been lower, during the last few weeks Milton Keynes Council have made more spaces available including provision for more outreach staff.

During October I visited the lunch club at the Salvation Army who work with Open Door, which is an outreach service. I wanted to get a feel for how many people from CMK actually went to this session for possible help support and guidance, 15 people attend whom I knew within the grid of CMK, I will try and continue to guide these people in the right direction to get help and support, some clearly don't want help it's a lifestyle choice. The PSPO Public Space Protection Order is still being talked through, with Milton Keynes Council and Thames Valley Police, Safer MK within the Milton Keynes Council deciding which direction this should go in to ease the 'on street' issues.

Highways and Maintenance

Requests logged: 6

Resolved: 2

Outstanding: 4

- Damaged road barriers in all Boulevards still an unsightly issue, maybe removed following recent talks, still waiting **Pending**.
- Path inspections Station Square **Pending** for further works some carried out but not all.
- Underpass sections all that lead to Station Square paths for inspection, **Pending** action.
- All Underpass section Campbell Park entrance for inspection, **Pending** action.
- 3 Slabs for repair side of Law Courts all **Repaired**
- Granite out of position Lloyds Court for repair, still **Pending**
- Path damaged outside M&S **Repaired**
- Road inspection all Avebury Saxon to Backfields Roundabout., below intervention.
- Street lighting and underpass lighting audit was carried out, the sections out near North 9th street to North 13th street, and a section near the Barn, these are out due to energy efficient bulbs being fitted in the coming weeks and wires need to be connected via some ground works.



Above: Law Courts.



Above: Side Law Courts.

Trolleys & Litter & Bulky Waste

Requests logged: 6

Resolved: 6

Outstanding: 0

Types of job and locations

- Trolleys collected across Central Milton Keynes.
- Serco continue to try and clean up the mess that rough sleepers leave in the landscaped areas, this additional work includes picking up lots of needles and human faeces, staff also face intimidation and threats within most of these underpasses, Serco have informed me that certain underpass sections will not be cleaned because their staff safety is paramount some are at risk of assault, and until these issues are enforced this situation will remain the same and certain areas of CMK.
- Needles from rough sleepers have increased and Serco rapid crews are clearing up fast after reports come in to make areas safe and clean, this situation is really bad at the moment, I am working very closely with partner agencies to resolve this problem, **I would like to point out Serco are amazing cleaning up these issues.**
- Seeing a reduction in Trolley's for some reason, which is good.

- As of the first week in October Serco will be cleaning in 2 man teams doing something called block cleaning, the 2 man crews will concentrate on blocks, for example Midsummer Job Centre section working all the way round CBX back round to the Job Centre during a shift, so more attention to detail can be obtained, from littering, to weeding and leaf fall also, and maybe drains.
- Fly-Tipping issues are still occurring in-between North 9th -10th Street Gardens, and in South Row, rapid crews clear away and certain evidence goes to the Environmental Crime Unit Milton Keynes Council for hopefully further investigations and possible court cases.
- We have had missed collections in South 9th Street over the past 2 weeks, unsure why hopefully this has been resolved moving forward.
- Serco collecting on the start of the leaf fall season, I will collect the weight of it all at the end of the season, heavier than you would imagine.
- Serco have also been busy cleaning an increased amount of dog fouling issues within CMK from the main pathways, no offenders caught, so unable to issue FPN Fixed Penalty Notice.

Butt bins

In October I have noticed an increase in people disposing of cigarette waste incorrectly, more bins have been damaged by homeless & aggressive beggars, this situation is being monitored, because of the criminal damage to around 45 bins, members of the public don't walk to another nearby bin if the one that they normally use is out of action, this causes more litter on the floor. No fixed penalty notices have been issued in October. If there are issues of cigarettes not being disposed of correctly in certain areas, it has been highlighted to building facilities managers who issue internal emails to their staff reminding of the need to use the bins provided.



Above: Butt Bin Acorn House.



Above: Litter in Midsummer.

Graffiti

Requests logged: 41
 Resolved: 33
 Outstanding: 8

These jobs were logged at various dates during October most of these are smaller tags normally, but lately larger tags have been visible. See pictures below. Some tags are marker pen sized. Please note a graffiti tag is the offender's personalised signature. 8 jobs are outstanding due to rough sleepers in the way, and Serco staff being threatened and unable to carry out normal duties, this situation is being looked into.



Above: Near Acorn House Midsummer.



Above: Buszy Location.

Love Where You Live events

The Love Where You Live events include litter picks, street furniture painting, weeding.

- 20th April
- 25th May
- 22nd June
- 27th July (24 Hour event 10am until 10am the following day)
- 21st September
- 26th October
- 21st December (Santa Hat Special)

Engagement with residents

- Meeting with the Hub Management and security teams with the Police, and residents, rough sleepers and begging issues have started in this location again, other areas have increased also, and this is on an ongoing concern, all information given to the Police, this issue continues.
- Meetings with Bob Stones in October period of increased litter issues in the play park, after further investigation this play area is only getting one litter pick per month as scheduled by Serco, an increased litter pick has been requested to ease this problem, at this popular site, also Fly –Tipping and noise issues are coming to light, ongoing investigations with information being passed to relevant agencies so it can all be resolved.
- Residents & Business attended LWYL Love Where You Live on 26th October 32 bags of waste got collected, planned painting of bollards and bike stands was cancelled due to the lovely rain.
- Meeting with residents at the HUB regarding issues with rough sleepers and aggressive beggars.
- Meetings with residents in South / North Row over Fly-Tipping issues.

Local issues outstanding

- Broken railings outside CMK Library.
- 20 'day burning' street lights have been outstanding for months on Midsummer Boulevard near The Pinnacle 24 months this has been going on.