

The following work has been carried out in July 2017 on behalf of MKCCM and CMK Town Council.

**Landscaping**

Requests logged: 8

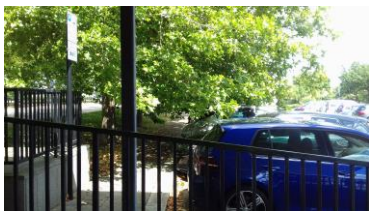
Resolved: 0

Outstanding: 8

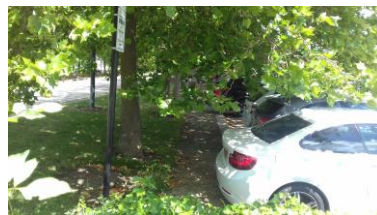
**Types of job and locations**

The following jobs will be carried out during winter pruning unless otherwise urgent. In my May & June report I stated the following areas had been pruned after several jobs came through as completed when not completed, winter prune starts in Oct all areas will be covered.

- Landscapes pruning all Elder Gate.
- Landscapes pruning all Witan Gate.
- Landscapes pruning all Midsummer Boulevard.
- Landscapes pruning all Silbury Boulevard.
- Landscapes pruning all Avebury Boulevard.
- Landscapes pruning all South Row.
- Landscapes pruning all North Row.
- Landscapes pruning all Gateways.
- Landscapes pruning all Campbell Park Sections.



Above: Argos



Above: Argos

**Rough sleepers**

There are approximately 40 rough sleepers (this includes professional beggars) in Central Milton Keynes, the main areas being Marks and Spencer, Sainsbury's Car Park has been much worse recently, with Anti – Social Behaviour in the car park, I have been working closely with management and the in house security teams to resolve this, the offenders have been spoken to and the issues have eased slightly. The Job Centre, the underpass nearest Jury's Inn, the Xscape complex, and centre:mk, Intu, and the Train Station surrounding areas. During July noticed big increase rough sleepers, and aggressive beggars, and even more tents than ever before, this is due to warmer weather for this time of the year, and this is a pattern that normally occurs. Jointly working with the Police and premises' Security Officers, we have managed to move many of the beggars away to stop them intimidating the

general public. Often within less than an hour of the reported issue, the offenders return and the whole process starts again.

The bus project and the profile of it is gathering up speed with the volunteers, the launch took place at the Intu shopping centre with good media coverage and fundraising in 3 days of bucket handling a total of £7,500 was raised, many more events like this will follow in the coming months, including 29<sup>th</sup> 30<sup>th</sup> of this month.

The group are still no nearer getting a permanent location for the bus at this moment in time, talks continue with partner agencies to resolve this issue.

Milton Keynes Council, Bedfordshire Council, and Luton Council have all come together to fund 2 Outreach workers who will be full time talking to occupants of the tents to find out how help and support can be provided, to ease this continued problem in most areas of CMK, the Outreach Team have started and I will have further updates on the progress of this in the coming months. Myself and Matthew John my Operations Manager met with Josh from the outreach team, Josh will try and identify the true genuine people and the professional beggars will be monitored by the Police and partner agencies.

## Highways and Maintenance

Requests logged: 12

Resolved: 3

Outstanding: 9

- Damaged road barriers in all Boulevards still an unsightly issue, maybe removed following recent talks.
- Damaged Porte-Cochere op Iceland boarded up won't be repaired.
- Porte-Cochere refurbishments continue in Midsummer Boulevard.
- Curb outside M&S fully repaired.
- Path inspections Station Square pending for further works.
- Underpass sections all that lead to Station Square paths for inspection, pending action.
- All Underpass section Campbell Park entrance for inspection, pending action.
- Road inspection near old Sainsbury's Avebury Boulevard pot holes along this section, below intervention.
- Granite blocks for repaired edge North 9<sup>th</sup> Street, see picture.
- Road inspection pitted and pot holes near Debenhams Avebury Boulevard, below intervention.
- Road repaired Elder Gate near Network Rail.
- Smashed bollard outside Genesis House Midsummer removed.



Side North 9<sup>th</sup> Street



Side of North 9<sup>th</sup> Street

## Trolleys & Litter & Bulky Waste

Requests logged: 16

Resolved: 16

Outstanding: 0

### Types of job and locations

- Trolleys collected across Central Milton Keynes.
- During July Serco beat sweepers have been weeding and sweeping paths as an additional clean of CMK, these areas are much improved.
- Pest control issues at the rear of Greggs Bakers Elder Gate, large rodents in this location, this has been reported to MKC, and an area inspection was carried out, treatments will start soon, still waiting.
- North 12<sup>th</sup> & 13<sup>th</sup> still have issues with bulky waste which is cleaned daily, CCTV would be a great option to catch offenders, but this isn't available due to budget restraints, ongoing still.
- Serco continue to clean up the mess that rough sleepers leave in the landscaped areas, this additional work includes picking up lots of needles and human faeces, staff also face intimidation and threats within most of these underpasses, this continues.
- Three separate issues of Fly-Tipping with evidence have been removed from North & South Rows; this is with MKC Enforcement teams, this activity continues without much action.
- The mirrors in the underpass Midsummer these have been cleaned, Serco did this even though it wasn't their responsibility; this remains clean here with one less tent which was removed.
- Dog Fouling issues have increased with people not picking up, Serco rapid crews have been acting fast to clear these locations, mainly on public paths and not play areas.
- Needles from rough sleepers have increased and Serco rapid crews are clearing up fast after reports come in to make areas safe and clean, this situation is really bad at the moment, I am working very closely with partner agencies to resolve this problem, I would like to point out Serco are amazing cleaning up these issues.

## Butt bins

In July I have noticed an increase in people disposing of cigarette waste incorrectly, some bins have been damaged by homeless & aggressive beggars, this situation is being monitored, because of the criminal damage to around 12 bins, members of the public don't walk to another nearby bin if the one that they normally use is out of action, this causes more litter on the floor. No fixed penalty notices have been issued in July; I saw litter cigarette ends but didn't witness any offences. If there are issues of cigarettes not being disposed of correctly in certain areas, it has been highlighted to building facilities managers who issue internal emails to their staff reminding of the need to use the bins provided.



Above: Butt Bin Acorn House.



Above: Litter in Midsummer.

## Graffiti

Requests logged: 9  
Resolved: 9  
Outstanding: 0

These jobs were logged at various dates during July most of these are smaller tags normally, but lately larger tags have been visible. See pictures below. Some tags are marker pen sized. Please note a graffiti tag is the offender's personalised signature.



Above: Buszy Location.



Above: Fred Roche Gardens

## Love Where You Live events

The Love Where You Live events include litter picks, street furniture painting, weeding.

- 20<sup>th</sup> April
- 25<sup>th</sup> May
- 22<sup>nd</sup> June
- 27<sup>th</sup> July ( 24 Hour event 10am until 10am the following day )
- 21<sup>st</sup> September
- 26<sup>th</sup> October
- 14<sup>th</sup> December (Santa Hat Special )

## Engagement with residents

- I continue to work with Hilarie Bowman on the launch of a Neighbourhood Watch schemes for Central Milton Keynes. We are working with a new Thames Valley Officer and we launched the project in North 10<sup>th</sup> Street week ending 28<sup>th</sup> July, more locations to follow across CMK.
- Meeting with the Hub Management and security teams with the Police, and residents, rough sleepers and begging issues have started in this location again, other areas have increased also, and this is on an ongoing concern, all information given to the Police.
- Meetings with Bob Stones in July period of increased litter issues in the play park, after further investigation this play area is only getting one litter pick per month as scheduled by Serco, an increased litter pick has been requested to ease this problem, at this popular site, also Fly – Tipping and noise issues are becoming too light, ongoing investigations with information being passed to relevant agencies so it can all be resolved.
- LWYL Love Where You Live 24 hour non-stop litter pick 10am-10am on Thursday 27<sup>th</sup> of July, McDonalds Kiazen organised this one, during the time frame 150 people attended, 12 managed the whole time frame, others dipped in and out of the event, I managed 4 hours, due to other commitments, 148 bags of rubbish was collected along the route and Serco also coordinated with us and arranged full clearance, this was a very successful event.
- Meetings with residents on South 9<sup>th</sup> Street regarding Fly-Tipping issues, information passed onto the Environmental Crime Unit Milton Keynes Council, awaiting response.
- Town Council Newsletter drop with Tom.

- Worked with residents in North Row & North 14<sup>th</sup> Streets to resolve problems of encampments and needle infestations within the public areas, this was successfully cleaned up and residents felt safer.

#### **Local issues outstanding**

- Broken railings outside CMK Library.
- 20 'day burning' street lights have been outstanding for months on Midsummer Boulevard near The Pinnacle 24 months this has been going on.
- Weeds everywhere, including all the central Islands in the all the Boulevards, looking at removing these within LWYL Love Where You Live projects in 2017.
- Damaged lampposts with remain on the streets with yellow tape attached to them, very unsightly and Milton Keynes Council unable to remove because of wiring issues into the pavement.