

## Monthly Street Warden Report February 2015

The following work has been carried in February on behalf of MKCCM and CMK Town Council. I was on annual leave the week of 16 - 20 February.

### Landscaping

Requests logged: 29

Resolved: 12

Outstanding: 17

#### **Types of job and locations**

- 25/02/15 – Underpass that needs pruning on Midsummer Boulevard nearest Jury's Inn. Five jobs awaiting action.
- 26/02/15 – Underpass that needs pruning on Silbury Boulevard nearest the Law Courts. Four jobs awaiting action.
- 5/02/15 – Pruning required at underpass near 401 Building on Midsummer Boulevard. Eight issues resolved 10/02/15.
- 9/02/15 – Pruning required at underpass near Marks. Four issues resolved 12/02/15.

All other landscapes and improved works continue across CMK until the end of March, including huge improvements near the Train Station, and Elder Gate, and the underpasses near Marks and Spencer and the Market area. There has been a dramatic drop in rodent activity since the cutting back has taken place. Please find pictures on the final page of this report of the latest improvements around CMK.

### Rough sleepers

There are approximately four rough sleepers in CMK, the main areas being CMK Rail Station, The Point, Marks and Spencer and an underpass near Jury's Inn. During my area patrols in February I have noticed a decline in rough sleepers. This could be due to the Winter Night Shelter in commission until 16 March 2015. This allows 15 bed spaces a night 7 days a week. Each client will be assessed for a space near Lloyds Court. Clients are able to book a bed for the following day, and this will not have an impact on the time support workers have with the homeless in finding them a more permanent accommodation, Clients are allowed a 28 day stay but this is flexible.

Groups have started to gather again at Lloyds Court in relation to drinking and begging. Thames Valley Police are aware of this and as this is a drinking control zone, the Police do move these people on and take the drinks from them when they can. If I see anything, I report it to the local Police Community Support Officer to take action.

I attended a Police meeting on 25 February where it was confirmed a task group is being set up to deal with rough sleepers, which should ease issues in and around the local area.

### Highways and Maintenance

Requests logged: 17

Resolved: 6

Outstanding: 11

#### **Types of job and locations**

- Six uneven paving slabs near Argos 15/02/15. Resolved on 18/02/15.
- One broken bollard near Grafton Gate 25/02/15. Resolved on 28/02/15.
- One 'day burner' street light on Albion Place 15/02/15. Resolved on 17/02/15.
- One salt bin to be replaced due to criminal damage on North Row logged on 5/02/15.
- One large pot hole at Secklow Gate/Silbury Boulevard traffic lights. Reported 17/02/15 – awaiting rectification.

## Littering (including shopping trolleys)

Requests logged: 12

Resolved: 12

Outstanding: 0

### **Types of job and locations**

- One pink bag out early at North Tenth Street. Resolved 25/02/15.
- Nine trolleys reported, all collected between 03/02/15 – 27/02/15
- One issue of mud on the road at Dalgin Place in Campbell Park. This is near a building site and is to be checked daily with the site manager.
- One dog fouling issue on Silbury Boulevard logged 3/02/15 cleared by Serco the same day.

## Graffiti

Requests logged: 51

Resolved: 49

Outstanding: 2

Most of these are small tags in underpasses near CMK Rail Station which were cleared between 25/02/15 and 27/02/15. Great progress is being made in this area by the relevant team.

## Business engagement

I have met with the following groups to set up projects around improving areas of Central Milton Keynes, and encouraging their workers to take part in projects near the location of their work place.

- McDonalds
- Xscape
- Milton Keynes Council
- Network Rail
- Santander
- intu Milton Keynes
- Learn Direct
- centre:mk
- Serco

Planned projects from March 2015 - September 2015 include:

- Litter picks
- Cutting landscapes
- Cleaning street name plates
- Bollards and Bike stands x 322
- Painting railings and benches x 8

Dates set are Thursday 23 April, Thursday 21 May, Friday 21 August and a Rugby World Cup themed clean up on Wednesday 12 October, between 12:30 – 2:00pm to coincide with work place lunch breaks.

## Enforcement

Two fixed penalty notices have been issued in February 2015 on Midsummer and Silbury Boulevard. If payment is made within 14 days, the fee is reduced to £50. There have been no re-offenders to date, and the message seems to be spreading to the public.

Vinci Parking Services have now started to address parking obstruction issues at the turning circle outside Jury's Inn.

### **Engagement with residents**

I attended the CMK Residents Association on 26 February. This was well attended by the residents. Bob Stones is moving forward with the garden project to improve the area with the support of Learn Direct. Three workers attend the project daily until it has been completed.

A meeting with Hilarie Bowman was held in relation to setting up a resident forum for Central Milton Keynes. This has gone well so far and we have reached eight groups across the city to promote this. We are holding our first meeting on Thursday 26 March at Acorn House from 7.30 – 9.00pm.

### **Local issues outstanding**

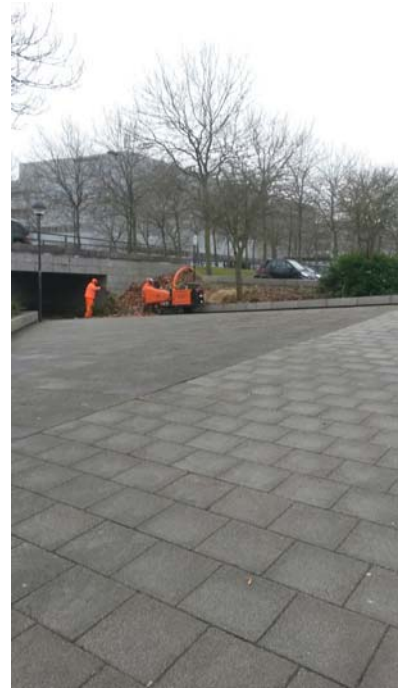
- Broken railings outside CMK Library.
- Butt Bin Project. Target completion date of April 2015.
- Recycling Bank on Upper 12<sup>th</sup> Street. MKC to install CCTV camera due to the ongoing fly tipping issues in this high footfall area. Serco currently clean it but this needs enforcement action, or the bins need replacing or removing if they are not being used correctly. Awaiting response.

### **Accompanying photos**



Above left: Recycling bank at Upper 12<sup>th</sup> Street which needs attention.

Above right: Recycling bank and fly tipping at Albion Place, Campbell Park. Environmental crime are currently dealing with this.



Above left and centre: Before and after landscaping has taken place at Witan Gate walkways.

Above right: Landscaping team in action in the quadrant near the Job Centre.